

GRIEVANCE PROCEDURE

A very well oiled and transparent mechanism of grievance procedure is being maintained here in Kohinoor Business School & Centre for Management Research, Khandala

Grievance Procedures for Faculty Members

It is the objective of KBSCMR to assure fair and equitable treatment of all faculty members and to provide for resolution of grievances through review and appeal proceedings as set out in these policies and procedures. It is the policy of KBSCMR that any faculty member who believes that he / she has not received fair treatment under the terms of this policy has a right to a review of his / her grievance within a reasonable time.

The Faculty Review Committee can hear any faculty member who believes that she / he have not received equitable treatment. Any subsequent appeal by the aggrieved faculty lies with the Director, who may constitute an appropriate committee to look into the matter and settle the grievance to the best satisfaction of the concerned Faculty member/s.

Grievance redressal mechanism for staff and students

A system of student Feedback box is maintained which is kept under the personal supervision of the Director, who personally takes initiative to look into the matter and settle the issue. The information is kept strictly confidential and any related grievance is addressed in a very expedient manner. Any matter relating to the staff members is to be reported to the Administrative officer and any proceedings if initiated are reported to the Director for his approval. The system has so far worked very satisfactorily to the best of everyone's interest.